



AGENDA: Optimizing health worker performance to improve health care quality in low- and middle-income countries

Day I | “Crystal City” Event

Tuesday, April 9, 2019

Hosted by HRH2030 Program | Chemonics International
241 18th Street South | Arlington, VA 22203 & *via WEBINAR*

Time	Activity	Presenter
8:30–9:00	Breakfast and networking opportunity	All participants
9:00–9:15 <i>Webinar starts</i>	<ul style="list-style-type: none"> Welcome, introduction of participants, agenda objectives Importance of improving quality of care in LMICs 	Wanda Jaskiewicz, HRH2030/Chemonics Lisa Maniscalco, USAID
9:15–10:30	Health Care Provider Performance Review (HCPPR) <ul style="list-style-type: none"> 45-minute presentation 30 minutes for questions and discussion 	Alex Rowe, CDC
10:30–10:45	Tea break and networking opportunity	
Overview of current efforts on health workforce performance and HSS for quality services <i>Rounds of 10-minute presentations, followed by 10-minute discussion/Q&A</i>		
10:45–11:05	HRH2030 Landscape analysis results: Best practices for enhancing supervision to improve health worker performance and service quality	Rachel Deussom, HRH2030/Chemonics
11:05–11:25	Quality of Care MNCH Network: Country examples of improving health worker performance in a multi-faceted QI initiative	Kathleen Hill, MCSP/Jhpiego
11:25–11:45	Health Network Quality Improvement System (HNQIS): Using DHIS2 for strategic health worker performance support	Luigi Nuñez, PSI
11:45–12:05	People That Deliver’s Human Resources for Supply Chain Management: Theory of change for optimizing workforce performance; Rwanda example	Dominique Zwinkels, People that Deliver/ UNICEF
12:05–12:30 <i>Webinar ends</i>	Moderated Discussion <i>Key question: How can research (which often has important limitations) on the effectiveness of strategies to improve health worker performance be used to inform programmatic decision-making to improve health care quality in LMICs?</i> Specific actions, approaches, opportunities to promote the translation of research to action for improving health workforce performance to improve health care quality.	Moderated by Rachel Marcus, USAID
12:30–1:30 - Lunch (provided for registered participants)		
1:30–3:30	Optional Afternoon Workshop – Analyzing the HCPPR databases ***PLEASE BRING LAPTOP IN ORDER TO PARTICIPATE IN THIS HANDS-ON WORKSHOP*** <i>Simple case studies may be developed to promote participants to discuss common questions and discuss the relevance of specific HCPPR results.</i>	Alex Rowe, CDC

Day 2 | “Foggy Bottom” Event

Wednesday, April 10, 2019

Hosted by HRH2030 Program | Chemonics International
1717 H Street, NW – Washington, DC 20006

Time	Activity	Presenter
8:30–9:00	Breakfast and networking opportunity	All participants
9:00–9:15	<ul style="list-style-type: none"> Welcome, introduction of participants, agenda objectives Importance of improving quality of care in LMICs 	Wanda Jaskiewicz, HRH2030, Chemonics Lisa Maniscalco, USAID
9:15–10:30	Health Care Provider Performance Review (HCPPR) <ul style="list-style-type: none"> 45-minute presentation 30 minutes for questions and discussion 	Alex Rowe, CDC
10:30–10:45	Tea break and and networking opportunity	
Overview of current efforts on health workforce performance and HSS for quality services <i>Rounds of 10-minute presentations, followed by 5-minute discussion/Q&A</i>		
10:45–11:00	HRH2030 Landscape analysis results: Best practices for enhancing supervision to improve health worker performance and service quality	Rachel Deussom, HRH2030/ Chemonics
11:00–11:15	Health workforce productivity and performance research	Edson Araujo, World Bank
11:15–11:30	Primary Health Care Performance Initiative (PHCPI): Measuring the PHC workforce	Jeffrey Merkurs, PHCPI
11:30–11:45	Quality of Care MNCH Network: Country examples of improving health worker performance in a multi-faceted QI initiative	Kathleen Hill, MCSP/Jhpiego
11:45–12:00	HRH performance management for both government and PEPFAR-supported workers in South Africa	Peter Graves, Broadreach
12:05–12:30	Moderated Discussion <i>Key question: How can development partners collaborate and take action to develop strategies to sustain and scale effective health workforce performance approaches to improve health care quality in LMICs?</i> Specific actions, approaches, opportunities to promote the translation of research to action for improving health workforce performance to improve health care quality	Moderator, Eric Sarriot, Save the Children / CORE Group
12:30–1:30	Lunch (provided for registered participants)	
1:30–3:30	Optional Afternoon Workshop – Analyzing the HCPPR databases ***PLEASE BRING LAPTOP IN ORDER TO PARTICIPATE IN THIS HANDS-ON WORKSHOP*** <i>Simple case studies may be developed to promote participants to discuss common questions and discuss the relevance of specific HCPPR results.</i>	Alex Rowe, CDC