



Optimizing Health Worker Performance to Improve Health Care Quality in Low- and Middle-income Countries

Day 2 | Foggy Bottom Event

Hosted by HRH2030 Program | Chemonics International

April 10, 2019 | 8:30 a.m. - 3:30 p.m. | 1717 H Street NW, Washington DC

PROGRAM

8:30 - 9:00	<i>Breakfast and Networking Opportunity</i>	
9:00 - 9:15	Welcome, Introductions, Agenda & Objectives	Wanda Jaskiewicz, HRH2030, Chemonics
	Opening Remarks: Importance of Improving Quality of Care in LMICs	Lisa Maniscalco, USAID
9:15 - 10:30	Health Care Provider Performance Review (HCPPR)	Alex Rowe, CDC
10:30 - 10:45	<i>Tea Break and Networking Opportunity</i>	
	Overview of current efforts on health workforce performance and HSS for quality services	
10:45 - 11:00	HRH2030 Landscape analysis results: Best practices for enhancing supervision to improve health worker performance and service quality	Rachel Deussom, HRH2030, Chemonics
11:00 - 11:15	Health workforce productivity and performance research	Edson Araujo, The World Bank
11:15 - 11:30	Primary Health Care Performance Initiative (PHCPI): Measuring the PHC workforce	Jeffrey Markuns, PHCPI
11:30 - 11:45	Quality of Care MNCH Network: Country examples of improving health worker performance in a multi-faceted QI initiative	Kathleen Hill, MCSP, Jhpiego
11:45 - 12:00	HRH performance management for both government and PEPFAR-supported workers in South Africa	Peter Graves, BroadReach
12:00 - 12:30	Moderated Discussion	Eric Sarriot, Save the Children, CORE Group (moderator)
12:30 - 1:30	<i>Lunch</i>	
1:30 - 3:30	Optional Afternoon Workshop - Analyzing the HCPPR Databases	Alex Rowe, CDC

SPEAKERS

Wanda Jaskiewicz, Project Director, HRH2030, Chemonics International



Wanda Jaskiewicz leads the global USAID Human Resources for Health in 2030 (HRH2030) program at Chemonics. She has more than 20 years of experience in international health and development with a focus on human resources for health, HIV/AIDS, family planning, reproductive health, and maternal and child health. She has worked in more than 25 countries providing strategic leadership to advocate for global and national initiatives to strengthen the health workforce. She has also created evidence-based tools to assist ministries of health to develop incentive packages as well as to measure and improve health worker performance.

Lisa Maniscalco, Health Specialist, Office of Health Systems, USAID Bureau for Global Health



Lisa Maniscalco serves as team lead of OHS's Quality Team, providing technical leadership and support to USAID missions for quality and performance improvement across service delivery, medical products, and the health workforce. Lisa is the Contracting Officer's Representative (COR) of the new Integrated Health Systems IDIQ mechanism, and the Agreement Officer's Representative (AOR) of the USAID ASSIST service delivery quality improvement project. Lisa has served in the Bureau for Global Health for 14 years, and previously served as an M&E and Health Information Systems Advisor and as AOR of the MEASURE Evaluation cooperative agreement. Lisa holds a Master of Public Health from Emory University's Rollins School of Public Health.

Alex Rowe, Chief of Strategic and Applied Science Unit, Malaria Branch, Center for Disease Control & Prevention (CDC)



Alexander Rowe is a medical epidemiologist. He received an MD from Cornell University and an MPH from Emory University. He has worked at CDC since 1994 in several areas: the chronic diseases center; an international child survival unit, and malaria. Key interests include improving health worker performance in developing countries (for all health conditions—not just malaria), strengthening health systems, monitoring and evaluation methods, and systematic reviews. He is the author or co-author of more than 70 scientific publications.

Rachel Deussom, Technical Director, HRH2030, Chemonics International



As a systems thinker and human capitalist, Rachel is a health workforce expert with 15 years of experience focusing on community health, mHealth, HIV/AIDS, and maternal and child health. She has led teams and provided technical and/or operations support across Africa and Asia, contributing to USAID, World Bank, and Gates-funded initiatives. Rachel has developed tools and conducted interventions for HRH strengthening in the areas of pre-service education, retention, performance, community engagement, supply chain, gender, and sustainable financing. She held an Adjunct Faculty position at George Washington University and is a trained doula. Rachel has a B.A. in French from Georgetown University and an M.S. in public health from the Harvard T.H. Chan School of Public Health.

Edson Correia Araujo, Senior Economist, Health, Nutrition and Population Global Practice, The World Bank



Edson has extensive research experience in health labor markets, health worker motivation, and performance around the world. In his role at the World Bank, he has contributed key evidence for transforming health worker education, improving the efficacy of service delivery, and contributing to universal health coverage. He holds a PhD in Health Economics from Queen Margaret University in the United Kingdom.

Jeffrey Markuns, Deputy Director, Primary Health Care Performance Initiative (PHCPI)



As faculty at Boston University and a practicing family doctor for the urban underserved at Boston Medical Center, with fellowship training in health professional education, and almost two decades of experience in postgraduate training for Family Medicine, Jeff has developed a deep understanding of frontline primary health care and the human resource capacity-building necessary to support its success. As Executive Director of the Boston University Global Health Collaborative, Jeff has led long-term Family Medicine development programs over the last decade to promote primary health care system strengthening throughout southeast Asia and in Lesotho.

Kathleen Hill, Team Lead, USAID Maternal Child Survival Program (MCSP), Jhpiego



Kathleen Hill is a family physician with 20 years of service delivery, program management, and quality improvement experience in low-, middle-, and high-income settings. In her role at MCSP, she participates in global and country initiatives with Ministry of Health, manager, and health worker counterparts to support system-wide improvements for provision of effective, safe, and person-centered health care. She co-chairs with WHO and UNICEF the monitoring working group of the multi-country WHO Quality of Care network to improve maternal, newborn, and child health care. Born in Nigeria, she speaks fluent French and good Hausa, and has lived and worked extensively in West Africa. Her professional experience extends to numerous countries in Sub-Saharan Africa, Latin America, and Eastern Europe. She continues to provide part-time clinical care in Washington, D.C.

Peter Graves, Vice President for New Business Development, BroadReach



Peter Graves is responsible for achieving BroadReach's client acquisition and revenue growth objectives. Peter has more than 30 years' experience building and managing successful international projects for private companies and non-profit organizations. His expertise combines strategic planning, business development, and project management into a fully-integrated operations approach. His career includes building private business in Africa, media development in Eastern Europe and the former Soviet Union, and increasing access to finance across the globe.

Eric Sarriot, Senior Health Systems Strengthening Advisor, Save the Children, CORE Group



Eric Sarriot MD (Paris), PhD (JHU) has more than 25 years' experience in community health and health systems practice in vulnerable international settings. He is currently Save the Children's Senior Health Systems Strengthening Advisor. Before that, he was community health team lead of the USAID Maternal and Child Survival Program, where he co-designed the CHW Coverage and Capacity Tool to rationalize plans for time use of different types of community health workers.