



## Advancing Primary Health Care at the Community Level: Integration, Quality, & Accountability



November 21, 2019 | 9am – 5pm  
Side Meeting of the CHW 2019 Symposium | Dhaka, Bangladesh

### Context

Through the Integrating Community Health platform (initiated in 2015-16), USAID collaborates with UNICEF and the Bill and Melinda Gates Foundation (BMGF) on a set of jointly defined investment priorities that advance frontline delivery of primary health care and community engagement in health systems. The Integrating Community Health collaboration focuses on catalytic partnerships; measurement, learning, evaluation, and accountability; and, advocacy and pathways to scale. The collaboration supports: technical assistance through national and local partnerships in 7 countries; the Institutionalizing Community Health Conferences (2017 and 2020); a [community of practice](#) for south to south learning and agenda setting; and, the development of national and global public goods focusing on metrics, evidence and advocacy.

This full-day session mobilizes and harnesses the leadership of 11 country delegations, representing: Afghanistan, Bangladesh, the Democratic Republic of the Congo, Ethiopia, Haiti, India, Kenya, Liberia, Nepal, Pakistan, and Uganda. They include USAID missions, Ministry of Health representatives, implementing partners, community health investors and other key stakeholders, as well as global collaborators and selected flagship partners at a critical juncture in promoting cross-country exchange. This session highlights key achievements of the Integrating Community Health Collaboration portfolio (between 2016-2019); the CHW Symposium in Dhaka, including the launch of a new CHW strategy; the roll-out of WHO GHW guidelines and recent dissemination of state-of-the-art technical tools; and, collaborative platforms and processes that continue to engage and support countries, funders, and partners such as the [Community Health Roadmap](#) (launched September 2019) and the Institutionalizing Community Health Conference (2020).

Technical coordination for this full day session is led by Human Resources for Health 2030 Program (HRH 2030) and the Community Health Impact Coalition (CHIC) in consultation with USAID, WHO, UNICEF, BMGF and selected partners (Last Mile Health, Population Council, and USAID Maternal and Child Survival Program).

### Objectives:

- Review recent tools to support equity-focused institutionalization of community health
- Introduce approaches to strengthen measurement and learning in national policies and strategies and promising processes for using data for decision-making to promote systems integration, quality, and accountability
- Promote dialogue and regional exchange between African, Latin American, and Asian countries on challenges and potential opportunities to institutionalize community health at a national level.

### Expected outputs/deliverables:

- Summary report on session discussions to promote knowledge sharing on CHW program implementation, uptake of tools and metrics, and recommendations for future investments.



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### AGENDA

Time	Presentation
9:00 – 9:10	<b>Welcome remarks by representatives from the Bangladesh Government &amp; USAID/Bangladesh</b>
9:10 – 9:30	<b>Overview of agenda</b> <b>Supporting Country Leadership to Advance Primary Health Care at the Community Level: Opening Remarks by Collaborating Institutions</b> <ul style="list-style-type: none"> <li>• Post-Astana role of community health for primary health care and universal health coverage</li> <li>• Supporting national policy and systems priorities for primary health care at the community level through global collaboration and guidelines (<i>Community Health Roadmap &amp; Integrating Community Health, WHO CHW Guidelines and Hub</i>)</li> <li>• Regional and national CHW focused policy and program milestones and plans: A snapshot of how 11 participating countries are driving change</li> </ul>
9:30 – 10:00	<b>Tools to Improve Community Health Systems Design, Implementation &amp; Measurement</b> <ul style="list-style-type: none"> <li>• Monitoring &amp; accountability framework of the WHO CHW Guideline</li> <li>• Frontline health measurement framework</li> <li>• SOTA CHW Technical Resources</li> <li>• Q&amp;A</li> </ul>
10:00 – 10:15	<b>Country Exchange for CHW Program Optimization (Part 1)</b> <ul style="list-style-type: none"> <li>• Introduction of CHW AIM Tool</li> </ul>
10:15- 10:35	<b>Country Exchange for CHW Program Optimization (Part 2)</b> <ul style="list-style-type: none"> <li>• Individual Short Assessment of CHW Program Functionality</li> </ul>
10:35 – 10:50	<i>Tea Break</i>
10:50 – 12:00	<b>Country Exchange for CHW Program Optimization (Part 3)</b> <ul style="list-style-type: none"> <li>• Roundtable Dialogue on CHW Program Domains</li> </ul>
12:00 – 12:45	<b>Country Exchange for CHW Program Optimization (Part 4)</b> <ul style="list-style-type: none"> <li>• Delegation Strategy Discussions on Next Steps</li> </ul>
12:45 – 1:00	<b>“Speed presenting” recap of activity by each country delegation</b>
1:00 – 2:00	<i>Lunch</i>
2:00 – 2:30	<b>Community Health Worker Coverage and Capacity (C3) Tool</b>
2:30 – 3:30	<b>Evidence, Learning &amp; Data for Decision-Making for CHW Programs</b> <ul style="list-style-type: none"> <li>• Liberia: Implementation fidelity initiative</li> <li>• Uganda &amp; Bangladesh: National learning labs</li> <li>• Kenya: Quality improvement process</li> </ul>
3:30 – 4:00	<b>“Start, Stop, Continue” Activity</b>
4:00 – 4:30	<b>Round-robin: MOH / country delegations share an action or takeaway toward fulfilling their commitments</b>
4:30 – 5:00	<b>Next steps in the journey towards the Institutionalizing Community Health Conference 2020</b> <b>Closing</b>